

Aqua Mayhem

Terms & Conditions



By booking your chosen activity, you agree to the following terms of use. If you are booking on behalf of anyone else, as the lead booker, you are responsible for ensuring that everyone attending is aware of and accepts these terms of use.

The following guidance is in addition to any terms & conditions relating to specific activities, events, or functions.

Sandwell Leisure Trust (SLT) Terms & Conditions for use for Aqua Mayhem.

1. All activities must be paid for in advance. All bookings are non-refundable and non-transferable.
2. Please do not take photos or videos of any other customers without permission if using the spectator area.
3. If you have found something, please hand it in; if you have lost something, please let us know.
4. Parents/Guardians are responsible for the behaviour and well-being of the child in their care and must maintain supervision at all times. Please let us know if you have any concerns regarding the behaviour of another customer; do not attempt to intervene yourself.
5. You will behave in a considerate and polite manner to all staff and other customers. You will not swear or act in any way which others may consider offensive, abusive or inappropriate. You will comply with all reasonable instructions given by our staff in relation to your conduct and use of our centres.
6. Please treat the building and any equipment with respect.
7. All damages, either accidental or deliberate, must be reported to a member of staff.
8. SLT reserve the right to prevent you from entering the centre or may ask you to leave, if we believe that you are not adhering to these terms of use; all bookings are non-refundable and non-transferable.
9. SLT reserves the right without prior notice to amend these conditions.
10. You are advised that the activity can contain a degree of physical exertion and / or specific activities with which there may be a risk of injury associated. By taking part in the activity you accept that you have understood this risk exists.
11. You are expected to use reasonable caution when using the facility and not complete any activities outside of your ability or behave in an unsafe manner which may cause injury to yourself or someone else.
12. If you have any medical conditions or injuries which may affect your ability to participate safely, you must speak to your doctor before participating in the activity.

13. You must read & follow all the Do's & Don'ts of Aqua Mayhem/Aqua Gator before entering the inflatable.
14. You must not use our facilities under the influence of alcohol or drugs.
15. SLT does not accept responsibility for any loss, injury, or damage sustained by, or to any person, or the property of any person, using or visiting the premises or the grounds of the premises.
16. Children or adults who are unwell, or who have been unwell, or have COVID symptoms should not participate in the activity. (refunds will not be given)
17. Report all accidents to a member of staff, to ensure that we can provide assistance and minimise the potential of re-occurrence.
18. Aqua Mayhem / Aqua Gator is not included in any SLT membership.
19. Participants aged 5-15 years must wear a buoyancy aid when taking part in Aqua Mayhem regardless of level of swimming ability. Please be aware that if the participant refuses to wear the appropriate buoyancy aid they will not be able to take part in Aqua Mayhem. Participants aged 16 years and above will be issued a buoyancy aid if requested.
20. Aqua Gator - In-line with our under 8's policy during Aqua Gator sessions 1 Adult can be responsible for three children aged 4-5years. One adult with one child aged 0-3 can be responsible for another child ages 0-5.

Once admitted, the adult is expected to remain with the children at all times and will need to go in the water with them. Access to Aqua Mayhem will not be permitted for Aqua Gator users. Definition of an adult – An adult is a responsible person who is at least 16 years of age and can provide proof of their age if asked by staff. Weak and non-swimmers are advised to wear buoyancy aids.
21. When exiting Aqua Mayhem after completion or falling into the pool mid run, all participants must exit the pool at the nearest side or directed by the lifeguard team.
22. Attendees are advised to arrive 15 minutes prior to session start time.
23. All participants are responsible for reading all instructional information displayed prior to your session.
24. All participants will be briefed at the start of the session that if they are unable to move along the aqua run, then they must move or jump off to allow other users to continue the aqua run.
25. Customers swimming in the pools at Wednesbury Leisure Centre should be wearing swimwear that is safe, clean and respects the dignity of all customers.
26. No admittance to the inflatable will be granted after 10 minutes from the session start time. No refunds will be granted to latecomers.